When logging into Banner 9 you may see this message:



You've actually entered your network username/password correctly (or you wouldn't get this far). There is a current issue with Banner 9 single-sign-on that can be made much less painful with a Chrome shortcut on your Bookmark Bar.

(if you don't see your Bookmark Bar or if it goes away after navigating to a web page see "Adding Bookmark Bar" at the bottom of this document)

Open Chrome and right-click (control key + click on Mac) in an empty area on the bookmark bar then click "Add page..."

G Google X	
- → C 🔒 Secure https://www.google.com	
Apps G Google	Open all bookmarks Open all bookmarks in new window Open all bookmarks in incognito window
	Rename
	Cut
	Copy Paste
	Delete
	Add page
	Add folder
	Bookmark manager Show apps shortcut
	Show bookmarks bar

(continue)

In the 'Edit bookmark' window change name to "Banner 9 ADMIN" and change URL to "banner9.truman.edu" Click Save.

	Banner 9 ADMIN		
URL:	banner9.truman.	edu	1
6	Bookmarks bar		
	Other bookmarks	;	

You'll now have a new bookmark on the Bookmark Bar.



Any time you get the yellow (username/password) error click your new bookmark (could take 2 or 3 clicks)



(continue)

*Adding Bookmark Bar

Click the button with 3 vertical doe

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In the "Appearance" section slide the toggle bar to the right for "Show bookmarks bar"

Appearance	
Themes Open Chrome Web Store	2
Show home button Disabled	
Show bookmarks bar	