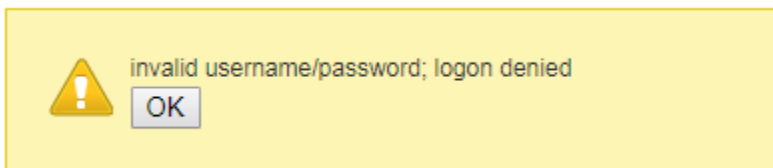


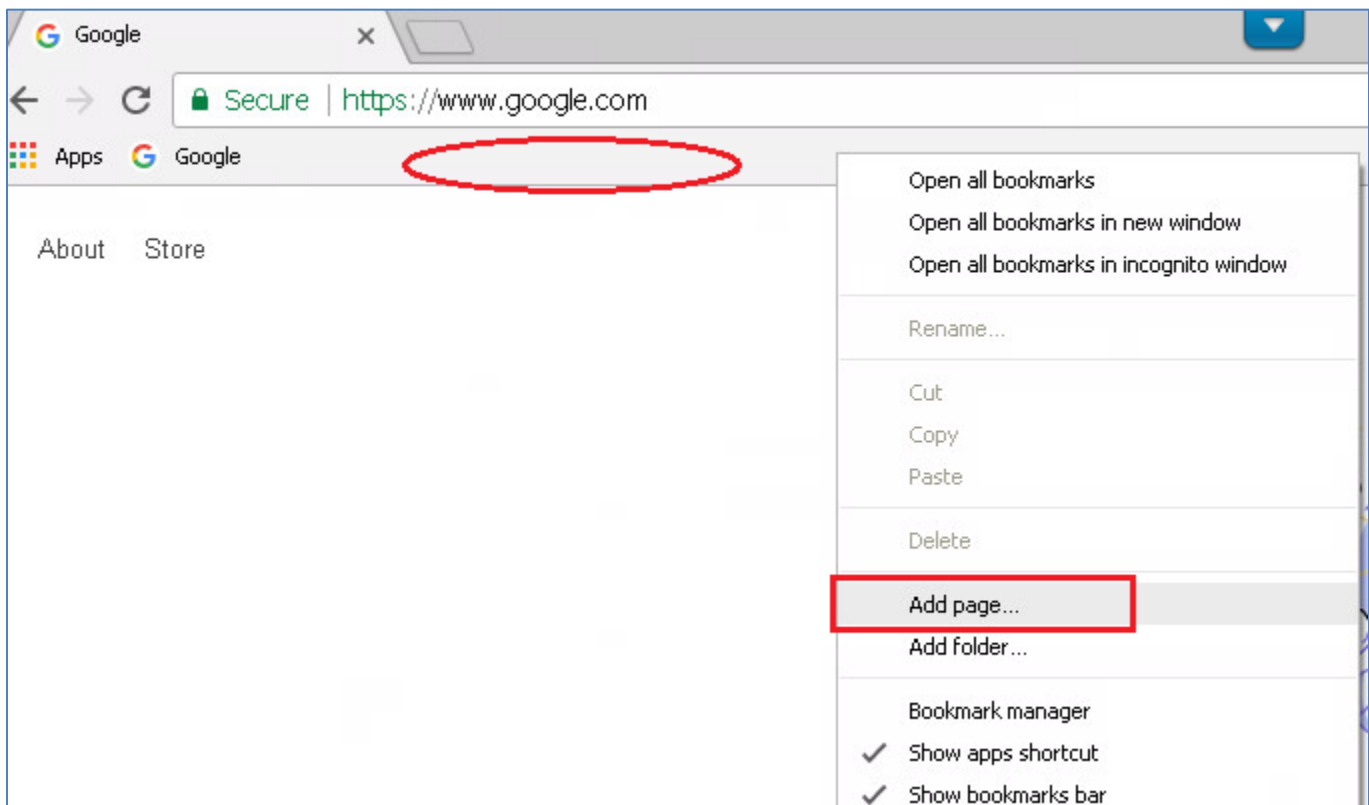
When logging into Banner 9 you may see this message:



You've actually entered your network username/password correctly (or you wouldn't get this far). There is a current issue with Banner 9 single-sign-on that can be made much less painful with a Chrome shortcut on your Bookmark Bar.

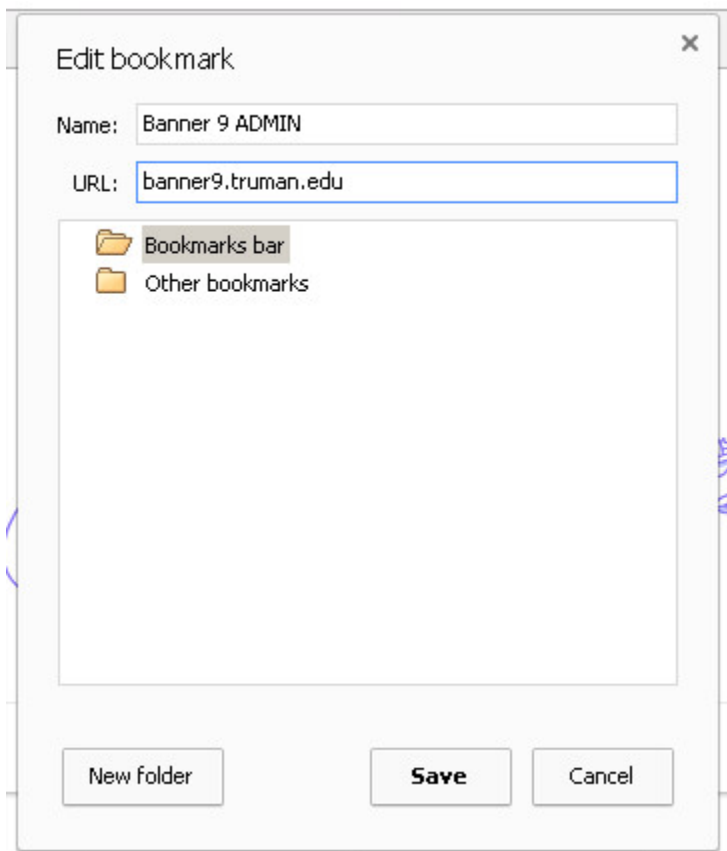
*(if you don't see your Bookmark Bar or if it goes away after navigating to a web page see "Adding Bookmark Bar" at the bottom of this document)*

Open Chrome and right-click in an empty area on the bookmark bar then click "Add page..."

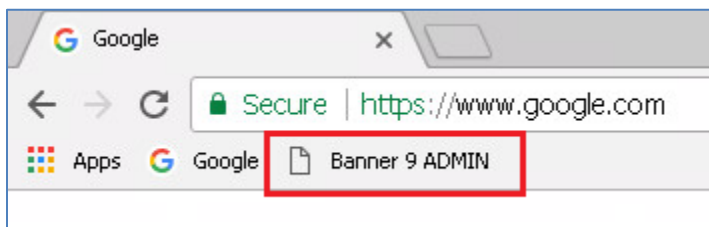


(continue)

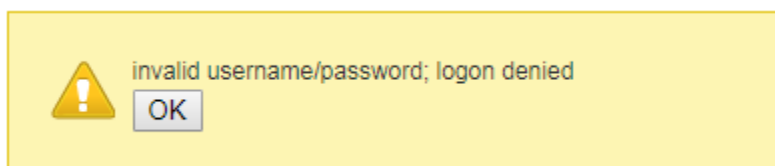
In the 'Edit bookmark' window change name to "Banner 9 ADMIN" and change URL to "banner9.truman.edu" Click Save.



You'll now have a new bookmark on the Bookmark Bar.



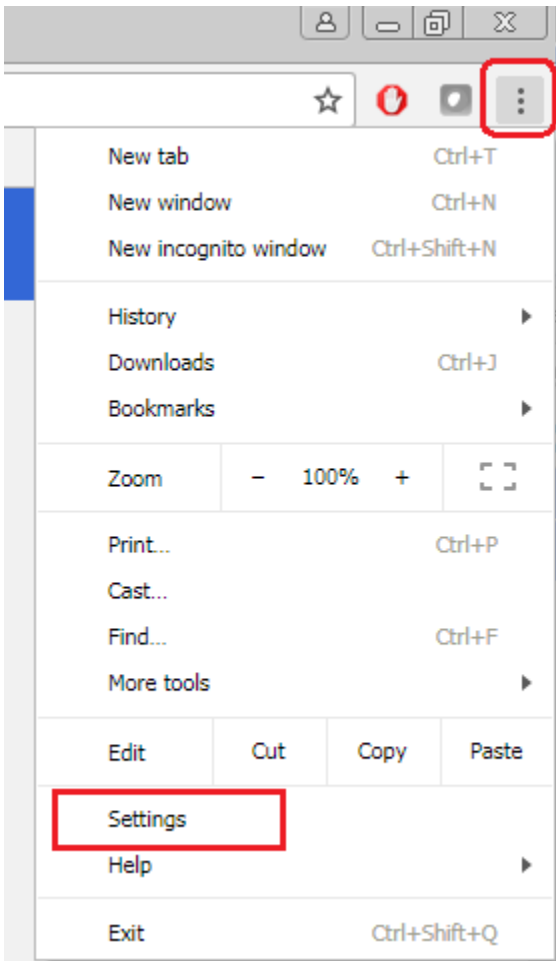
Any time you get the yellow (username/password) error click your new bookmark (could take 2 or 3 clicks)



(continue)

## \*Adding Bookmark Bar

Click the button with 3 vertical dots



In the "Appearance" section slide the toggle bar to the right for "Show bookmarks bar"

